

# Best Practices: PAM Security and Data Privacy

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# Agenda

- Analyzing the Term “Best Practice”
- The Challenge
- Is My Organization Secure?
- Is My Cybersecurity and PAM Strategy Worth the Investment?
- Understanding Who has Access to What
- 10 Key Components for a Successful PAM Strategy
- Threat Landscape
- Busting the 6 Myths
- Key Takeaways



# What Does Best Practice Really Mean?

# The Challenge

## THREE MAIN QUESTIONS CISOs SHOULD BE ASKING

1 Is my organization secure?

Finding balance between Risk  
Appetite and Tolerance vs  
Mitigating Risk

2 Is my cybersecurity and PAM  
strategy worth the investment?

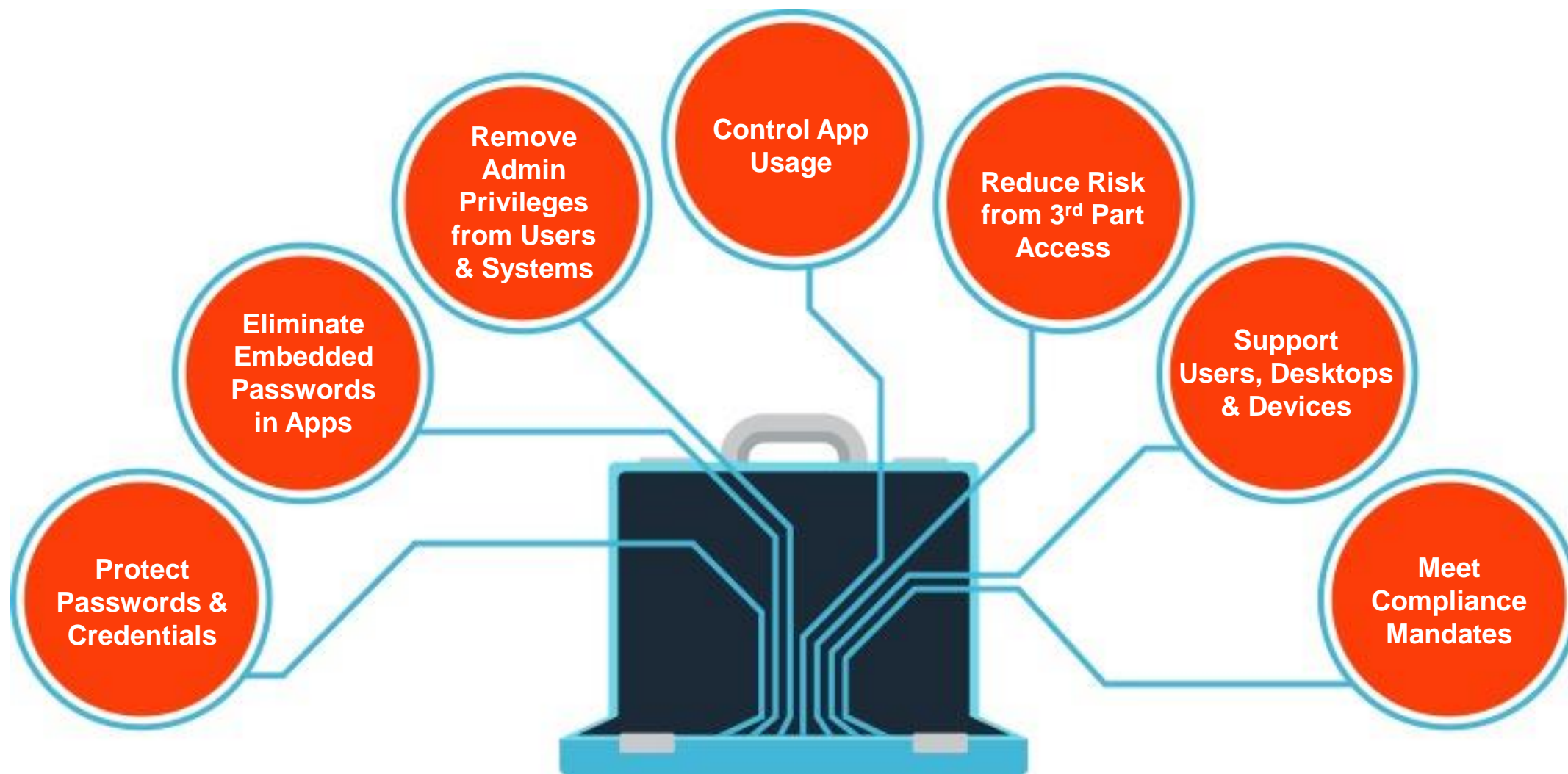
Finding balance between budgets,  
timelines and reducing risk

3 Who has access to what?

Understanding entitlements,  
controls, and compliance

# Securing your Organization

HOW ARE YOU REMOVING RISK?



# 3 Pillars of Privileged Access Management

SECURING PRIVILEGED ACCOUNTS, ENDPOINTS, AND USERS



## PRIVILEGED PASSWORD MANAGEMENT

Discover, manage, audit, and monitor privileged accounts and sessions of all types



## ENDPOINT PRIVILEGE MANAGEMENT

Remove excessive end user privileges on Windows, Mac, Unix, Linux and network devices



## SECURE REMOTE ACCESS

Secure, manage, and audit remote privileged access sessions for vendors, admins and the service desk

# Data Breaches Are Not Slowing Down

VOLUME OF ATTACKS AND COST TO IMPACTED BUSINESSES CONTINUES TO RISE



**Global average  
total cost of a  
data breach<sup>1</sup>**



**Average size of a  
data breach<sup>1</sup>**



**Average time to  
identify & contain  
a data breach<sup>1</sup>**

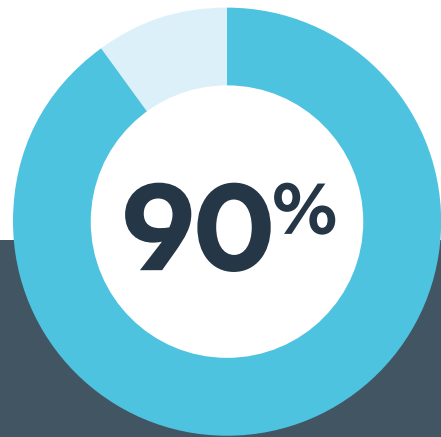


**Reported  
increase in breaches  
in 1H.2019<sup>2</sup>**

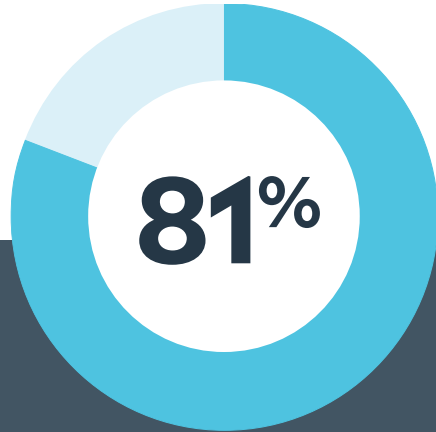
Source: 1. 2019 Cost of a Data Breach Report, Ponemon Institute | 2. 2019 MidYear QuickView Data Breach Report, Cyber Analytic, Aug 2019

# The Impact

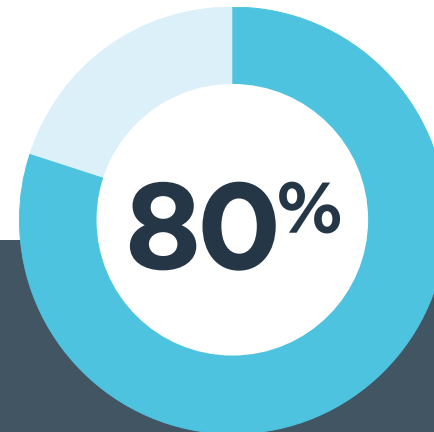
Unmanaged privileges and accounts leave the **door open for hackers**.



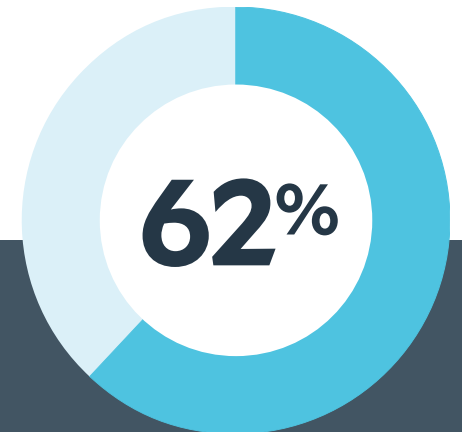
vulnerabilities are associated with **excess admin rights**<sup>1</sup>



of breaches start with **stolen and/or weak passwords**<sup>2</sup>



of breaches are the result of **privilege account abuse or misuse**<sup>3</sup>



of companies **aren't adequately tracking** privileged access<sup>4</sup>

Source: 1. 2018 Microsoft Vulnerabilities Report, BeyondTrust | 2. 2018 Privileged Access Threat Report, BeyondTrust  
3. "The Forrester Wave™: Privileged Identity Management, Q3 2016" | 4. Forrester. "2017 Data Breach Investigations Report", 10<sup>th</sup> Edition, Verizon



# Who Has Access To What?

## ENTITLEMENTS, CONTROLS, AND COMPLIANCE

- **Entitlements**
  - Validate and Review access
  - 40% of Enterprises never bother to look for all Privileged Accounts
- **Controls**
  - Ensure your controls align with Privileged Access and Risk Mitigation
  - 62% of Enterprises fail to provision for privileged Access Accounts
- **Compliance**
  - PAM provides a fast and flexible response to critical compliance factors
  - GDPR – ISO 27001 – Access Rights, Data Privacy, Management, Audit

# 10 Key Components for a Successful PAM Strategy

## FRAMEWORK FOR PRIVILEGED ACCESS MANAGEMENT

1. Track and Consolidate all privileged accounts - Old and New – with an automated discovery mechanism.
2. Search for and Find Obtuse credentials in all corners of your organizations network
3. Define clearer roles aligned to Enterprise and Application based responsibilities.
4. Require multi-factor authentication and/or 2 Step Verification when possible.
5. Leverage shared accounts without revealing their password in plaintext, only when needed.
6. Remove excessive admins rights across all endpoints.
7. Mature access polices for Just-In-Time PAM.
8. Remove embedded credentials in scripts and applications processes.
9. Enforce strict policies Password rotations and intervals.
10. Ensure everything is tracked, audited, and reviewed.





# Data Breaches Are Not Slowing Down

Government | Financial | Business | Medical | Technology



British Airways faces record-breaking GDPR fine after data breach

June 2019



UK's data watchdog plans to fine the British Airways a record £183 million

June 2019



Nearly 50,000 AdventHealth patients impacted in yearlong data breach

April 2018



The hospital discovered an unauthorized third party gained access to systems for more than 16 months before detection

February 2019



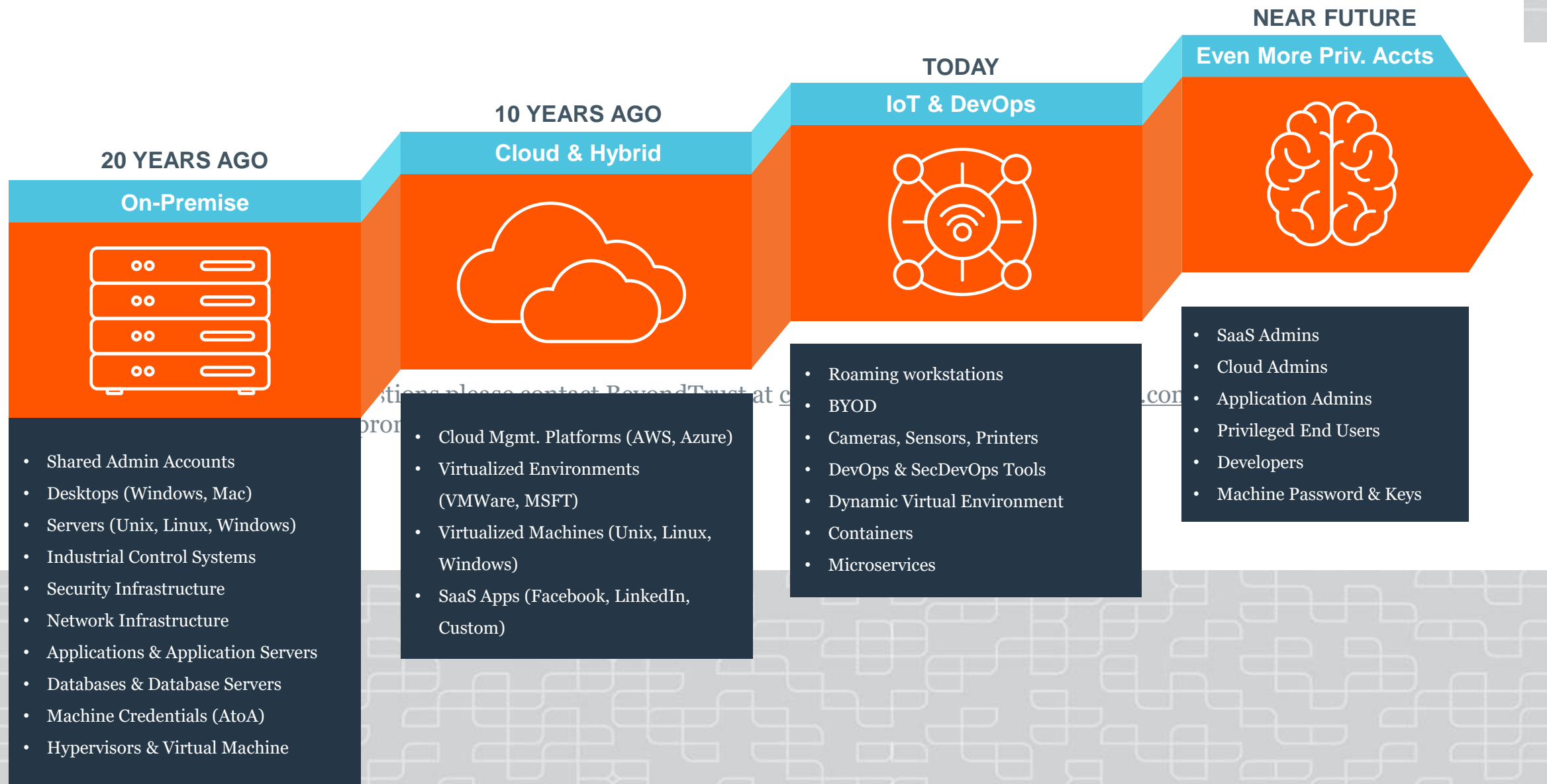
LabCorp discloses data breach affecting 7.7 million customers

January 2019

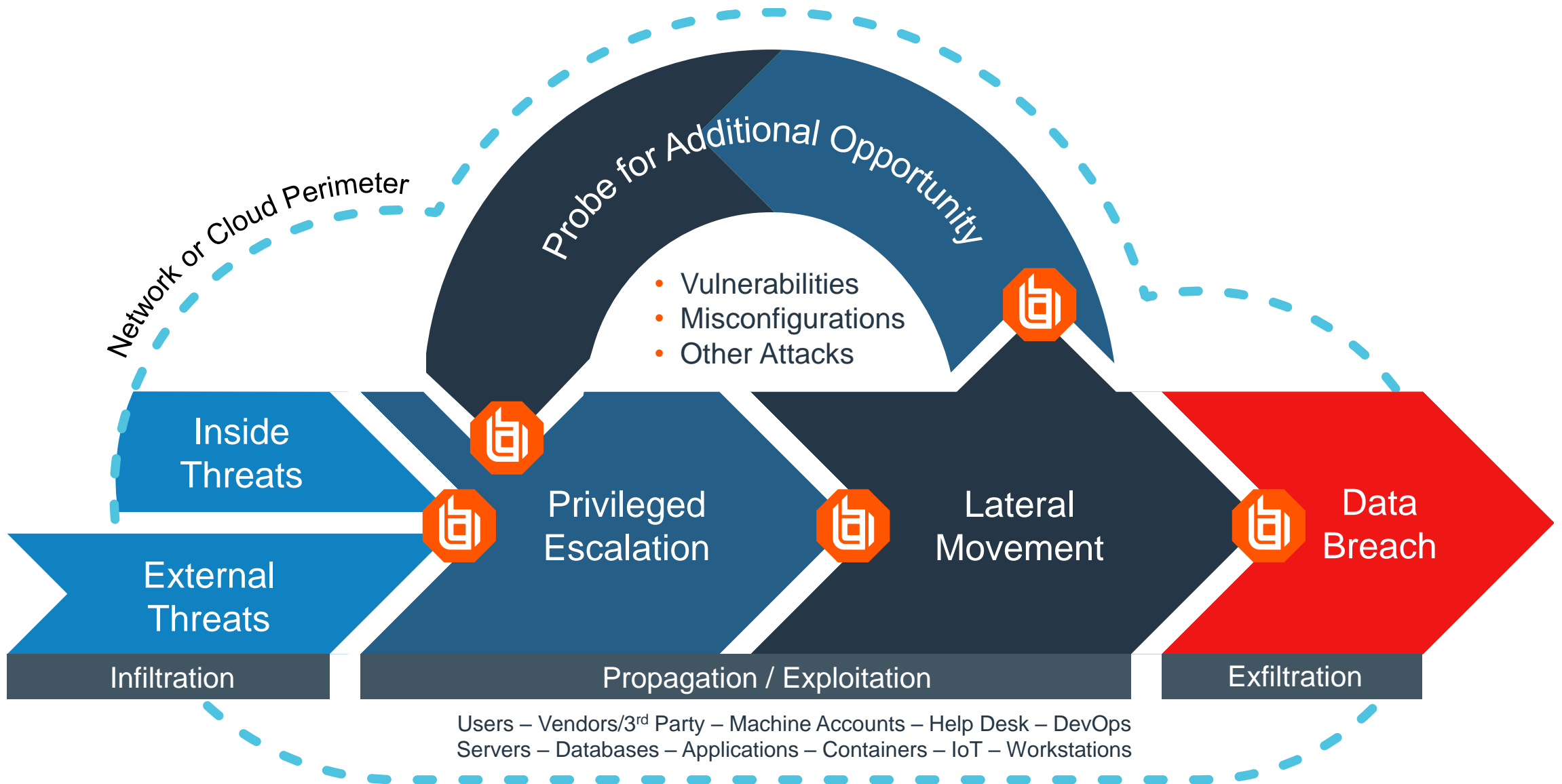


Massive SingHealth Data Breach Caused by Lack of Basic Security

January 2019



# The Attack Chain



# The Attack Vector

## HIGHEST CHANCE OF SUCCESS



- The account is enabled (always on)
- The account is not monitored
- The account has root or administrative privileges
- The account can authenticate against multiple assets including critical and not critical resources
- The asset is not monitored for lateral movement or inappropriate activity
- An asset has multiple unmanaged accounts





**Let's Bust Some  
PAM Myths!**



# **MYTH #1**

**The Zero Trust  
Model Is Achievable**





**MYTH  
BUSTED**

# Myth #1: The Zero Trust Model Is Achievable

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- While Zero Trust is a nice concept, it's also **unrealistic** for most companies to implement in a short space of time
- It would take a **lot of work to rearchitect entire networks**, and would be as fraught as changing a wheel while you're driving
- This is before considering whether employees will **adopt new practices** and change the ways they're used to working

A Full list of  
people you  
should trust...



# Background on the “Just-In-Time” (JIT) Concept

Just-In-Time manufacturing is a strategy to minimize costs by reducing the in-process inventory level.

It is driven by a series of signals that tell the production line to make the next piece for the product and when it is needed.



# Gartner®

“By 2022, more than half of enterprises using privileged access management (PAM) tools will emphasize just-in-time privileged access over long-term privileged access, up from less than 25% today.”

- Gartner, *Magic Quadrant for Privileged Access Management*, December 3, 2018





## **MYTH #2**

**To Enable PAM You Must  
Move To Shared Accounts**



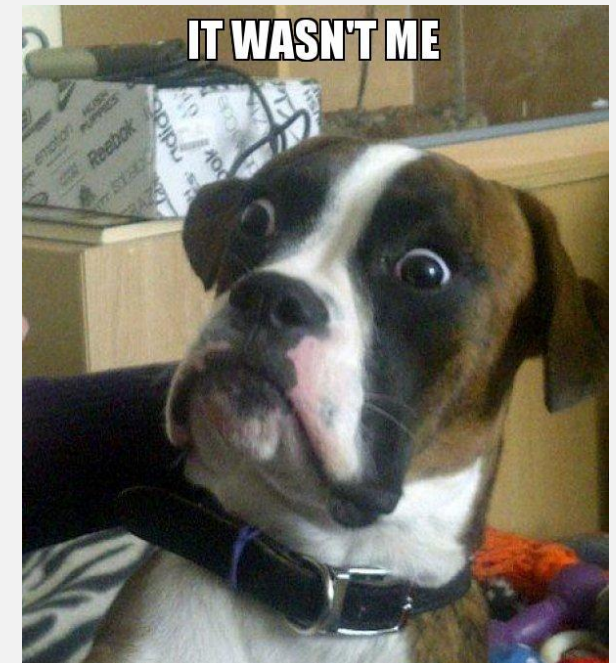
# Myth #2: To Enable PAM You Must Move To Shared Accounts

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**MYTH  
BUSTED**

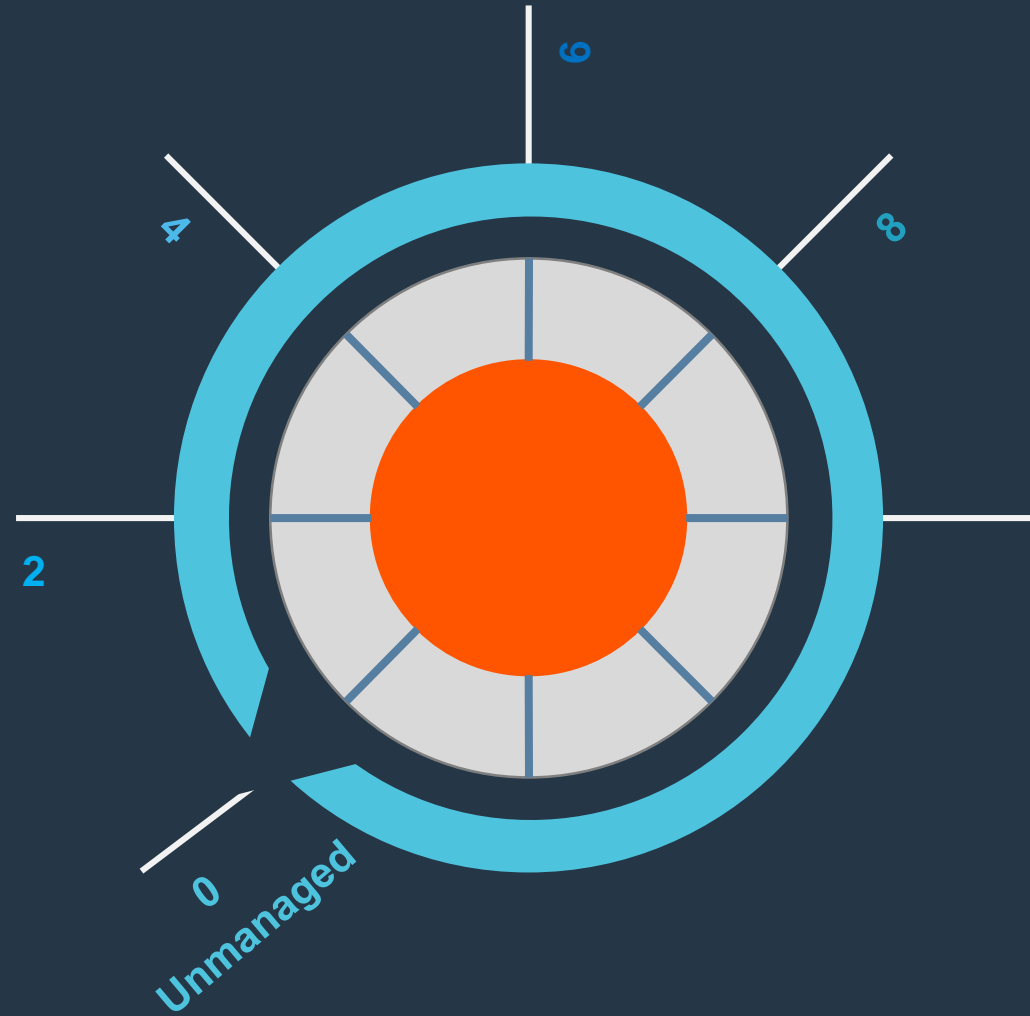
**There are several issues with using shared accounts:**

- Harder to audit
- Even harder to change behaviours
- Scope of risk if account is compromised
- Need for attestation of events who



# The Security Dial Goes to 11

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## **MYTH #3**

**PAM Is Only Managing  
Privileged Accounts**

# Myth #3: PAM Is Only Managing Privileged Accounts

  
**MYTH  
BUSTED**

- Managing privileged accounts is the tip of the proverbial PAM iceberg.
- It's just **one of the many pillars** needed to support an effective security strategy.
- PAM includes securing remote access, vulnerability management, auditing, password and session management and more elements.
- Securing privileged accounts should be part of a more thorough approach **to optimal security**.





# MITRE ATT&CK Framework

MITRE ATT&CK™ is a globally-accessible knowledge base of adversary tactics and techniques based on real-world observations. The ATT&CK knowledge base is used as a foundation for the development of specific threat models and methodologies in the private sector, in government, and in the cybersecurity product and service community.

ATT&CK™

# Remote Access

## KNOWN MALICIOUS USE OF REMOTE ACCESS TOOLS FOR LATERAL MOVEMENT

- APT1, APT3, APT39
- WannaCry
- OilRig
- TA505
- ....and more!



## Basic

- 1 Inventory and Control of Hardware Assets
- 2 Inventory and Control of Software Assets
- 3 Continuous Vulnerability Management
- 4 Controlled Use of Administrative Privileges
- 5 Secure Configuration for Hardware and Software on Mobile Devices, Laptops, Workstations and Servers
- 6 Maintenance, Monitoring and Analysis of Audit Logs

## Foundational

- 7 Email and Web Browser Protections
- 8 Malware Defenses
- 9 Limitation and Control of Network Ports, Protocols, and Services
- 10 Data Recovery Capabilities
- 11 Secure Configuration for Network Devices, such as Firewalls, Routers and Switches
- 12 Boundary Defense
- 13 Data Protection
- 14 Controlled Access Based on the Need to Know
- 15 Wireless Access Control
- 16 Account Monitoring and Control

## Organizational

- 17 Implement a Security Awareness and Training Program
- 18 Application Software Security
- 19 Incident Response and Management
- 20 Penetration Tests and Red Team Exercises

# PAM: The #1 Security Project for 2019

A graphic with a yellow background and dark blue text. The title 'Gartner Top 10 Security Projects for 2019' is centered. Below it, there is a small white box with the word 'Security' and a small icon of a person with a speech bubble, followed by the text 'Live from #GartnerSEC'.

## Gartner Top 10 Security Projects for 2019

Security

Live from #GartnerSEC

### **Project 1: Privileged access management (PAM)**

Privileged accounts (or administrative or highly empowered accounts) are attractive targets for attackers. A PAM project will highlight necessary controls to apply to protect these accounts, which should be prioritized via a risk-based approach. PAM projects should cover human and nonhuman system accounts and support a combination of on-premises, cloud and hybrid environments, as well as APIs for automation.





## **MYTH #4**

**PAM Only Helps You  
Manage & Control Active  
Directory Accounts**

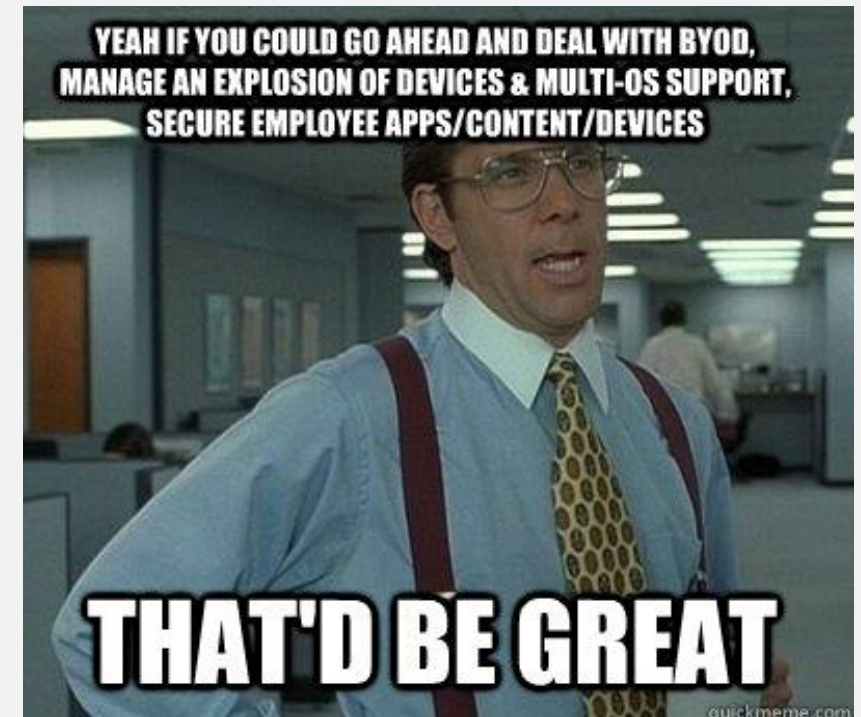


# Myth #4: PAM Only Helps You Manage & Control Active Directory Accounts

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- Today's IT environments are **multi-platform**
- **Growth of Mac/Linux** presenting a different attack surface
- **DevOps is growing**
- BYOD challenges
- More diverse networks





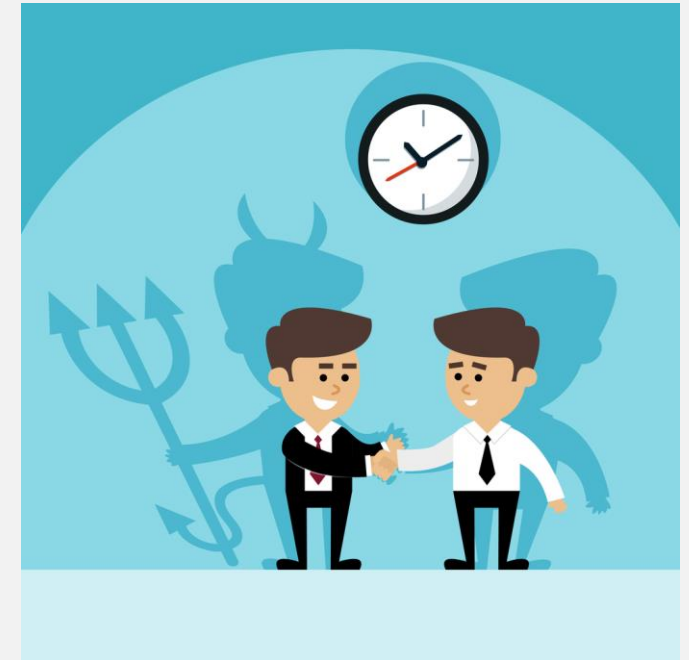
# **MYTH #5**

**Vendor Access Can Be Secured Using  
VPN**

# Myth #5: Vendor Access Can Be Secured Using VPN



- Should you treat vendors the same as employees?
- Just-In-Time capabilities
- 4 eyes: Chaperoning of vendors
- A true secure remote access solution is required – with the right architecture and full audit trail capabilities





## **MYTH #6**

**PAM Requires a Big IT  
Team/Effort To Implement &  
Manage**



# Myth #6: PAM Requires a Big IT Team/Effort To Implement & Manage

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**MYTH  
BUSTED**

- **Automation** can deliver significant savings (*JIT, automated discovery, onboarding*)
- Work with **partners**
- PAM is not just passwords – PAM is a journey and you can **achieve quick wins**
- Focus on **ROI/efficient time-to-value**



# Quick Wins



- Ensure tool **covers ALL platforms**
- Manage Existing Dedicated Accounts
- Auto/continuous discovery
- Vendor access with **zero footprint**
- Session management – **reduce attack surface massively**
- Reduce number of administrative rights in the network
- Quick Start Policies

# The BeyondTrust Advantage

## Market Leader



Ranked as PAM leader in Gartner MQ & Forrester Wave

## Proven Experience



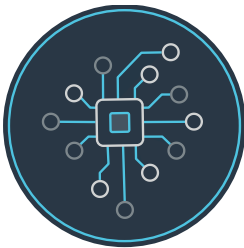
20,000 customers in 80+ countries

## Global Presence



800 employees in 20+ countries and an extensive partner networks

## Broadest Portfolio



Integrated PAM Platform with best in class products

## Innovative Platform



Expansive roadmap and wide range of integrations

## Customer Driven



90% renewal rates and exceptional customer support



# Key Takeaways

## FOUR CONSIDERATIONS CISO's SHOULD BE ASKING

1 Do you feel you've done everything you can to secure your organization?

Or are you worried about a cybersecurity compromise

2 Are you getting the most out of your PAM solution?

Or are you only using a small percentage of it

3 Do you know about all of your organizations privileged accounts?

Or do you feel there is still some work to be done to discover them

4 Do I know what is Fact vs Fiction when it comes to PAM ?

Or have you been led to believe someone else's truth



# Q&A

# THANK YOU

**Central Region Rep**

Ted Remble

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